



Open Access
Plus



BayCare Choice Share

Group Plan 00605103

Member Name

ID 1234567890

OFFICE VISIT COPAY:

Primary Care \$20

Specialist \$20

BayCare Exclusive Network

Submit All Claims To

PO Box 188061

Chattanooga, TN 37422-8061

Payer ID #62308

Members & Providers Call:

1-877-229-4942

Health Information Line:

1-800-564-9286

Member Website Address: www.baycarebenefitservices.com

Administered by Cigna Health and Life Insurance Company

Members: Carry this card at all times. Pretreatment authorization must be obtained for all out-of-network services, hospital admissions, outpatient surgeries performed outside a physician's office, mental health, substance abuse, home health care, durable medical equipment and other services specified in the benefit plan. Member is responsible for obtaining authorization for non-network services. Failure to follow pretreatment authorization procedures may result in denial of benefits. We encourage you to use a primary care physician as a valuable resource and personal health advocate.

Providers: Service must be provided within the Member's primary network:

Choice Share/HSA - use BayCare Exclusive Network

Out-of-Area plans - use Cigna Open Access Plus Network

Go to www.baycarechoice.com or contact customer service for participating providers.

Pretreatment authorization must be received for all services listed above and as specified in the Member's benefit plan by calling the customer service number on the front of this card.

Mental Health/Substance Abuse: Benefits provided by BayCare Behavioral Health. For EAP call 1-800-878-5470. For other Mental Health Services call 1-877-906-7661.

Home Healthcare/Durable Medical Equipment: Benefits are provided by BayCare HomeCare. Please contact 1-800-940-5151 to verify benefits and obtain a preauthorization.

Notice: Possession of this card does not guarantee coverage or payment for the service or procedure reviewed. Please call the Members and Providers number on the front of this card for eligibility information.



MultiPlan

For providers not in your primary network, visit multiplan.com.

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Issue Date: